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<td>Update on Transportation Center</td>
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There was no Planning & Services Committee meeting scheduled for March of 2017, but as requested by the Board, brief reports were submitted to keep members apprised of information during the non-meeting month. Highlights of those reports are as follows.

Bob Rice, Transportation Manager shared that the Transportation Center continues to evaluate new satellite vehicle tracking systems for the eitas fleet.

Mr. Rice explained that they continue to be short staffed and are continuing their efforts to hire additional drivers. To that end they are exploring the use of small signs to be placed on the back of eitas vehicles when seeking new driver applicants.

The maintenance department is starting to get organized to ensure all vehicles are ready for the warm weather which will be here soon.

The new Jade Alarm system is up and running and adjustments to the operation are being made where needed so as to fully utilize the improved safety this system affords.

Since the 8th of February the Transportation Center has received 14 transportation inquiries/requests and have been able to accommodate 7; continue working on another 6 requests and 1 request was withdrawn.

Nancy Nicolaus, Agency Relations Supervisor shared that during the month of January, visits were made to each of the eitas funded agencies. One of the most consistent findings in these
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<td>visits was the difficulty in hiring and maintaining staff. Many of the direct support staff have 2 or 3 jobs which they juggle along with caring for their own families. Agencies have been developing incentives for hiring and the actual scheduling of staff. Annual reports from each eitas funded agency were submitted and reviews of those reports are being completed. A survey was completed of the nine organizations in Jackson County who have contracts with DMH to provide employment services; and their ability to provide supports to the 700 individuals for whom DMH wants to authorize employment services. Of the nine only four agencies are currently providing employment services and their potential for providing that scope of service is very doubtful. Consultation was provided to Job One in the completion of their application for a contract with DMH to provide waivered employment services. The application was submitted March 1. Since implementation of the Careers service they have developed 37 successful employment placements. They are currently working with 37 additional individuals. With Gentle Teaching Nancy and Tracy are in the process of enhancing the current training and adding new material. No report received.</td>
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### Topic/Issue

**Update on Organizational Development Department**

Amanda George, Organizational Development Manager shared classes offered and attendance records to date for 2017. Classes offered the first three months included:

- Level 1 Medication Aide - Update
- CPR
- First Aid
- Gentle Teaching
- L1MA
- Blood Borne Pathogens
- Seizure Recognition

Seven new Support Coordinators have been hired during the first three months of the year. These individuals are in individualized training that might take six months to a year to complete.

The latest grant: *KC Collaborative to Enhance Access to Behavior and Physical Activity for Individuals with Alzheimer’s Disease and Related Dementias* began in December of 2016. Some of the beginning activities of the three year grant includes:

- Eitas beginning with training of staff and providers on Alzheimer’s and Dementia awareness.
- Identifying and implementation of a screening tool for Support Coordinators to use as needed with individuals they support (age, diagnosis of Down Syndrome and other high risk factors)
- Staff implement the RDAD program starting July or August of 2017

### Summary of Action Taken or Pending

- Information
This concluded the highlights of the Planning & Service reports submitted for March.

Respectfully submitted,

Staff

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